



Water Treatment Technical Account Manager

Mid-size local Water Treatment Company is looking for a professional person to manage and develop accounts in the New York City Metropolitan Area

Position will entail the following:

- ❖ Training with a certified professional.
- ❖ Scheduling and setting work priorities
- ❖ Evaluate and schedule service for Fortune 500 Accounts.
- ❖ Interface with building personnel, general contractors and project managers to identify concerns and maintain good customer relations.
- ❖ Mechanical Aptitude; able to learn to use, maintain, and understand equipment and system.
- ❖ Physical Ability; ability to carry 30 pound backpack through the city and climb safe ladders.
- ❖ Resolve customer issues and complaints to customer's satisfaction
- ❖ Ensure that material and equipment are ordered and shipped for clients.
- ❖ Schedule service visits to ensure against down time of water treatment program.
- ❖ Monitor efficiency and quality control.
- ❖ Generate reports on all services, inventory, and concerns. Review reports with management.

Requirements:

- ❖ Decision making ability
- ❖ Associate Degree-Technical (minimum)
- ❖ Water Treatment Service Experience (Preferred)
- ❖ Flexible work hours, 24/7
- ❖ Valid Driver's Licenses
- ❖ Excellent interpersonal and organization skills, able to maintain and keep information confidential.
- ❖ Must be able to meet deadlines and report information timely and accurately.
- ❖ Strong supervisory, computer and time management skills.
- ❖ Ability to work with all levels within the organization.

Compensation:

- ❖ Starting Salary:
 - During the first year, will be paid based on experience and required training time
 - After the first year, will be based on Knowledge, capacity, and customer service. Commission will also be paid based on addition services, chemical and equipment sold to the client.
- ❖ Competitive Compensation plus bonuses
- ❖ Transportation Allowance
- ❖ 401 K (presently with match)
- ❖ Accrued PTO
- ❖ Health Benefits Supplement
- ❖ All tools required to perform duties including work computer and cell phone